



PUBLIC DISCLOSURE STATEMENT

**AUSTRALIAN ACCIDENT MANAGEMENT
COMMERCIAL**

**ORGANISATION & SERVICE CERTIFICATION
FY2022–23 (PROJECTED)**

Australian Government
Climate Active
Public Disclosure Statement



NAME OF CERTIFIED ENTITY	Australian Accident Management Commercial
REPORTING PERIOD	Financial year 1 July 2022 – 30 June 2023 Projected
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p> <p></p> <p>Stephen Chapman Managing Director 22.12.22</p>



Australian Government
**Department of Industry, Science,
Energy and Resources**

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Version September 2021. To be used for FY20/21 reporting onwards.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	Offset by organisation 1,102 tCO ₂ -e Offset by service 176 tCO ₂ -e Total 1,278 tCO ₂ -e
THE OFFSETS BOUGHT	80% VCU, 20% ACCUs
RENEWABLE ELECTRICITY	18.59%
TECHNICAL ASSESSMENT	Paola Martinez Ndevr Environmental Next technical assessment due: 8/06/2025
THIRD PARTY VALIDATION	Type 1 05/10/2022 Katherine Simmons KREA Consulting Pty Ltd

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2. CARBON NEUTRAL INFORMATION

Description of certification

Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) and its affiliates are a privately owned Australian company group seeking to become a carbon neutral member of the Climate Active program. This certification will cover the Australian business operations of Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) and all end-to-end accident management services provided by:

- AAMC Loss Assessing Pty Ltd (ABN: 35 690 403 326)
- AAMC Repair Management Pty Ltd (ABN: 51 480 635 494)
- AAM Corporate Pty Ltd (ABN 28 329 818 979)
- AAMC Litigation Pty Ltd (ABN: 71 689 228 183)

“Our certification demonstrates AAMC’s commitment to reducing our environmental impact, without adding to our clients carbon footprint.”

Organisation description

AAMC is the largest and most experienced provider of specialist accident management and assessing services to the Australian motor insurance and associated industries. The companies’ assets include but are not limited to 160 Staff, company fleet vehicles, one office in Melbourne and a headquarters in Queensland. AAMC was formed in 2002 and is wholly Australian owned and operated. The nation-wide team have a high degree of expertise in managing assessments and repairs across passenger and light vehicles, caravans, personal watercraft, trucks, buses, farm and agricultural equipment, motorcycles and more.

Service description

AAMC is a nation-wide team of technical specialists and customer support personnel. AAMC’s accident management and assessing services include loss assessing, repair management and litigation. AAMC will supply full coverage for the carbon neutrality of their service cradle to grave, with the service’s function unit to be expressed as kg of CO₂-e per claim. Detailed description of each of AAMC’s services can be found in [AAMC website](#).

Functional Unit

The functional unit for AAMC service certification is *‘the management and assessment of one motor claim from submission to closure’*

3. EMISSIONS BOUNDARY

ORGANISATION EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's or precinct's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Organisation emissions boundary

Inside emissions boundary

Quantified

Accommodation and facilities

Cleaning and Chemicals

Construction Materials and Services

Electricity

Food

ICT services and equipment

Machinery and vehicles

Office equipment & supplies

Postage, courier and freight

Products

Professional Services

Refrigerants

Transport (Air)

Transport (Land and Sea)

Waste

Water

Working from home

Non-quantified

Optionally included

Outside emission boundary

Excluded

Tenant electricity usage

SERVICE EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

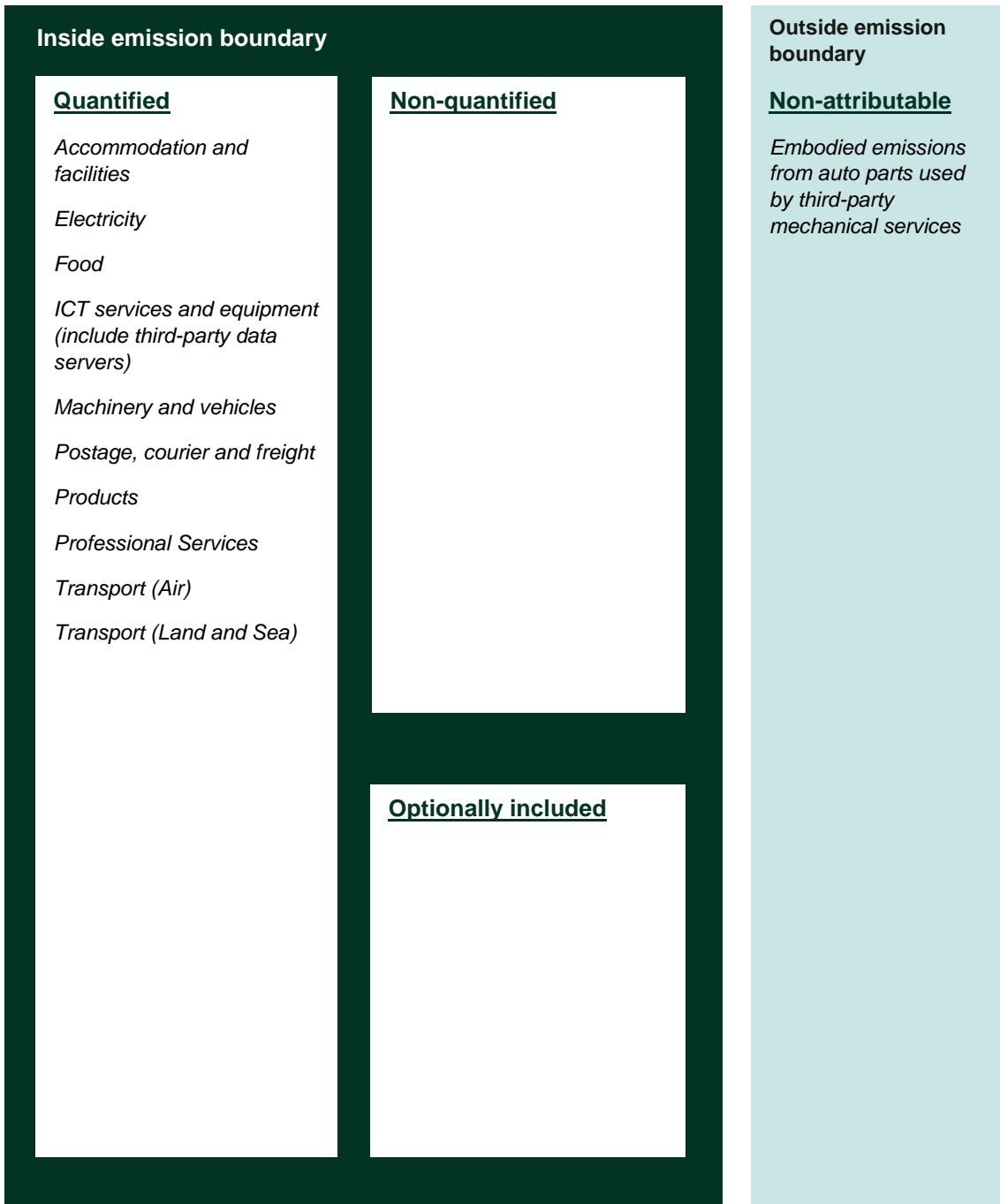
Quantified emissions have been assessed as 'attributable processes' that become the product, make the product and carry the product through its life cycle. These have been quantified in the carbon inventory.

Non-quantified emissions have been assessed as attributable and are within the emissions boundary, but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

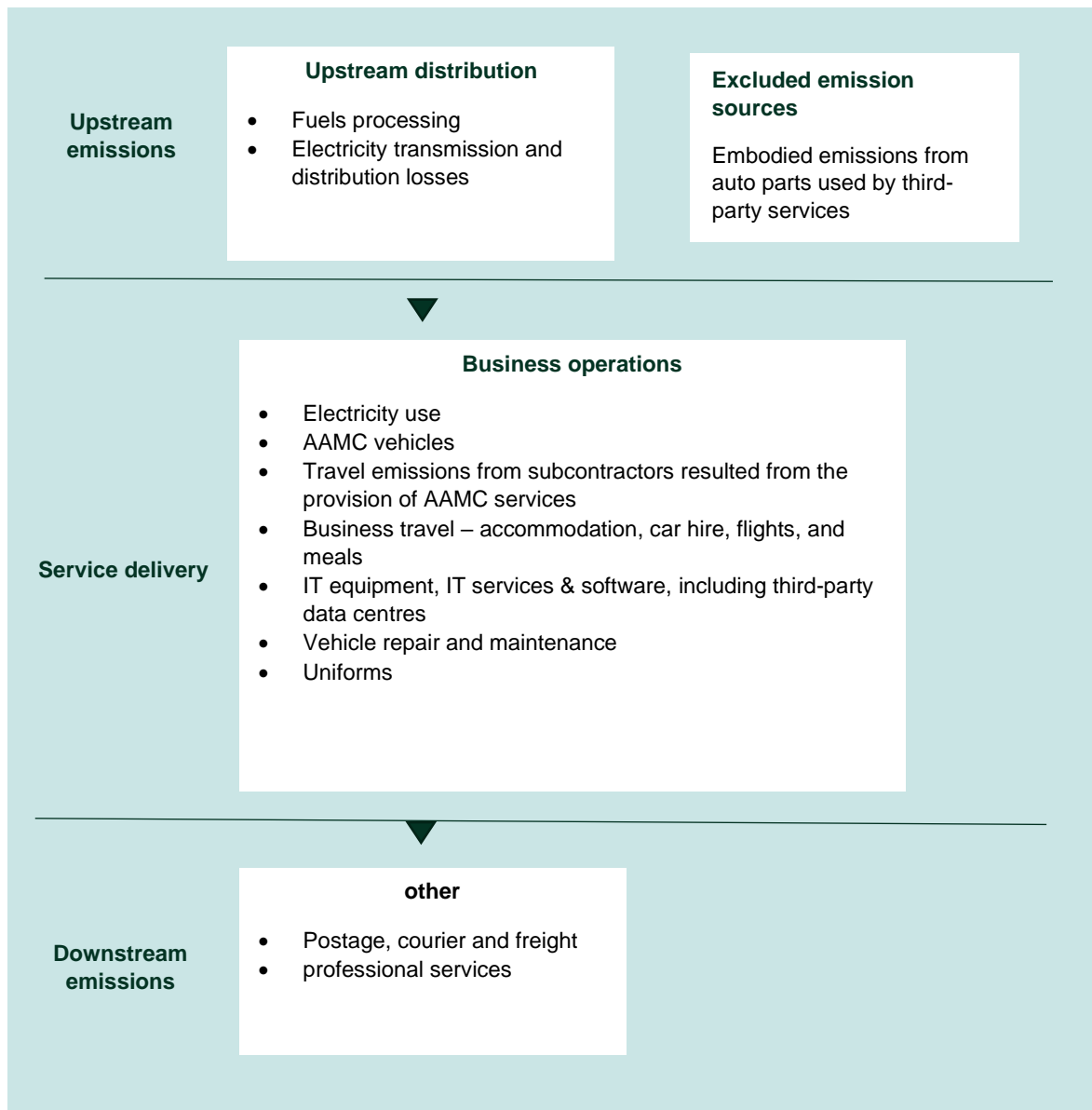
Outside the emissions boundary

Non-attributable emissions have been assessed as not attributable to a product or service. They can be **optionally included** in the emissions boundary and therefore have been offset, or they can be listed as outside of the emissions boundary (and are therefore not part of the carbon neutral claim). Further detail is available at Appendix D.

Service emissions boundary



Service process diagram 'Cradle-to-grave'



Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.

4. EMISSIONS REDUCTIONS

Emissions reduction strategy

Australian Accident Management Commercial (AAMC) is committed to reducing its greenhouse gas emissions footprint and delivering a more sustainable future. Our commitment to reducing our emissions and providing responsible energy solutions is demonstrated through existing actions that underpin the direction of our emission reduction strategy.

As a first step, AAMC is committed to gain and maintain its carbon neutral certification for both organisation and services and continue to support our clients in the reduction of greenhouse gases in their supply chain. As a result of our carbon accounting efforts under Climate Active, we have identified the following strategies targeting our main emission sources:

- 30% reduction in our scope 1 and 2 emissions by FY2030, compared to a FY2023 base year. Reductions on Scope 1 and 2 will be achieved through:
 - Transit to 100% renewable energy for our own building (Queensland HQ) by 2026. In the short term, we will explore the alternative of on-site solar generation (PV-roof solar) or GreenPower.
 - Investigate the potential uptake of Electric Vehicles and/or hybrid vehicles in our fleet. A rollout roadmap will be defined by 2025.
- AAMC is also committed to reduce our scope 3 emissions by 20% by FY2030, compared to a FY2023 base year.
 - Prioritise the procurement of good and services from Carbon Neutral suppliers by 2025.
 - Work together with our suppliers to reduce our carbon footprint and act on Climate Change (revised procurement policy by 2025)
- AAMC additionally commits to a 30% reduction of emission intensity (all scope 1, 2 and 3 emissions per management and assessment of each motor vehicle claim) by FY2030 on a FY2023 base year. Reduction Actions outlined in the organisation's commitment also apply to the service stream.

Emissions reduction actions

Financial year 2021: Education towards Climate Active Certification

Financial year 2022: commitment to carbon neutrality under Climate Active standard

5. EMISSIONS SUMMARY

Use of Climate Active carbon neutral products and services

No Carbon Neutral products/Services were used during the reporting period

Organisation emissions summary

The electricity summary is available in the Appendix B. Electricity emissions were calculated using a market-based approach.

Row Labels	Sum of Scope 1 (TCO2e)	Sum of Scope 2 (TCO2e)	Sum of Scope 3 (TCO2e)	Sum of Total Emissions (TCO2e)
Accommodation and facilities	0.00	0.00	6.35	6.35
Cleaning and Chemicals	0.00	0.00	9.16	9.16
Construction Materials and Services	0.00	0.00	1.80	1.80
Electricity	0.00	86.94	0.00	86.94
Food	0.00	0.00	11.31	11.31
ICT services and equipment	0.00	0.00	437.30	437.30
Machinery and vehicles	0.00	0.00	1.20	1.20
Office equipment & supplies	0.00	0.00	3.22	3.22
Postage, courier and freight	0.00	0.00	8.32	8.32
Products	0.00	0.00	0.70	0.70
Professional Services	0.00	0.00	63.70	63.70
Refrigerants	2.92	0.00	0.00	2.92
Transport (Air)	0.00	0.00	28.74	28.74
Transport (Land and Sea)	225.86	0.00	160.07	385.93
Waste	0.00	0.00	2.84	2.84
Water	0.00	0.00	0.35	0.35
Working from home	0.00	0.00	33.24	33.24
Grand Total	228.78	86.94	768.30	1084.03

Uplift factors

An uplift factor is an upwards adjustment to the total carbon inventory to account for relevant emissions, which can't be reasonably quantified or estimated. This conservative accounting approach helps ensure the integrity of the carbon neutral claim.

Reason for uplift factor	tCO ₂ -e
1.65% uplift to account for uncertainty in estimates for organisation data	17.97 tCO ₂ -e
<i>Total footprint to offset (uplift factors + net emissions)</i>	1,102 tCO ₂ -e

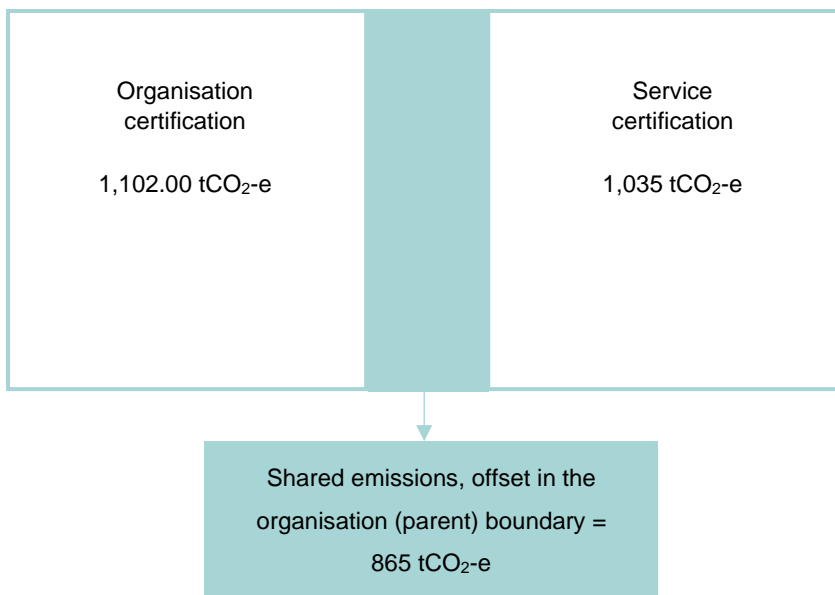
Service emissions summary

Row Labels	Sum of Scope 1 (TCO2e)	Sum of Scope 2 (TCO2e)	Sum of Scope 3 (TCO2e)	Sum of Total Emissions (TCO2e)
Accommodation and facilities	0.00	0.00	4.84	4.84
Electricity	0.00	86.94	0.00	86.94
Food	0.00	0.00	4.29	4.29
ICT services and equipment	0.00	0.00	437.30	437.30
Machinery and vehicles	0.00	0.00	1.20	1.20
Postage, courier and freight	0.00	0.00	7.71	7.71
Products	0.00	0.00	0.70	0.70
Professional Services	0.00	0.00	47.01	47.01
Transport (Air)	0.00	0.00	26.89	26.89
Transport (Land and Sea)	225.86	0.00	191.29	417.15
Grand Total	225.86	86.94	721.23	1034.03

Emissions intensity per functional unit	10.04 kgCO ₂ -e/claim
Number of functional units to be offset	103,102
Total emissions to be offset	1,035 tCO ₂ -e

Shared emissions between certifications by the same responsible entity

	Emissions (tCO ₂ -e)
Total offset liability	1,278 tCO ₂ -e
Offset by organisation	1,102 tCO ₂ -e
Offset by service	176 tCO ₂ -e



6. CARBON OFFSETS

Offsets strategy

Offset purchasing strategy: Forward Purchasing

1.	Total emissions footprint to offset for this report	1,278
2.	Total eligible offsets purchased and retired for this report	1,278
3.	Total eligible offsets banked to use toward next year's report	0

Co-benefits

N/A

Offsets summary

Proof of cancellation of offset units

Offsets cancelled for Climate Active Carbon Neutral Certification										
Project description	Type of offset units	Registry	Date retired	Serial number (and hyperlink to registry transaction record)	Vintage	Eligible Quantity (tCO ₂ -e)	Quantity used for previous reporting periods	Quantity banked for future reporting periods	Quantity used for this reporting period claim	Percentage of total (%)
Bundled Wind Power Project by Mytrah Group	VCUs	VERRA	03/10/2022	6919-358826677-358827698-VCU-034-APX-IN-1-1728-01012016-31122016-0	2016	1022	0	0	1022	80%
Raak Nguunge, Savanna burning Project, QLD	ACCUs	ANREU	03/10/2022	8,344,022,438 – 8,344,022,693	2021-22	256	0	0	256	20%
Total offsets retired this report and used in this report									1,278	
Total offsets retired this report and banked for future reports									0	

Type of offset units	Quantity (used for this reporting period claim)	Percentage of total
Australian Carbon Credit Units (ACCUs)	1,022	80%
Verified Carbon Units (VCUs)	256	20%

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) Summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	N/A
2. Other RECs	N/A

* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements), and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Eligible units	Registry	Surrender date	Accreditation code (LGCs)	Certificate serial number	Generation year	Quantity (MWh)	Fuel source	Location
N/A									
<i>Total LGCs surrendered this report and used in this report</i>							N/A		

APPENDIX A: ADDITIONAL INFORMATION

N/A

APPENDIX B: ELECTRICITY SUMMARY

Electricity emissions are calculated using a market-based approach

Location-based method

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

Market Based Approach Summary			
Market Based Approach	Activity Data (kWh)	Emissions (kgCO ₂ e)	Renewable Percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs & Precinct LGCs)	0	0	0%
GreenPower	0	0	0%
Jurisdictional renewables (LGCs retired)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	19,954	0	19%
Residual Electricity	87,383	86,943	0%
Total grid electricity	107,337	86,943	19%
Total Electricity Consumed (grid + non grid)	107,337	86,943	19%
Electricity renewables	19,954	0	
Residual Electricity	87,383	86,943	
Exported on-site generated electricity	0	0	
Emissions (kgCO ₂ e)		86,943	
Total renewables (grid and non-grid)	18.59%		
Mandatory	18.59%		
Voluntary	0.00%		
Behind the meter	0.00%		

Residual Electricity Emission Footprint (TCO2e)	87
<i>Figures may not sum due to rounding. Renewable percentage can be above 100%</i>	

Location Based Approach Summary

Location Based Approach	Activity Data (kWh)	Scope 2 Emissions (kgCO2e)	Scope 3 Emissions (kgCO2e)
ACT	0	0	0
NSW	0	0	0
SA	0	0	0
Vic	6,709	6,105	671
Qld	100,628	80,503	12,075
NT	0	0	0
WA	0	0	0
Tas	0	0	0
Grid electricity (scope 2 and 3)	107,337	86,607	12,746
ACT	0	0	0
NSW	0	0	0
SA	0	0	0
Vic	0	0	0
Qld	0	0	0
NT	0	0	0
WA	0	0	0
Tas	0	0	0
Non-grid electricity (Behind the meter)	0	0	0
Total Electricity Consumed	107,337	86,607	12,746

Emission Footprint (TCO2e)	99
<i>Scope 2 Emissions (TCO2e)</i>	87
<i>Scope 3 Emissions (TCO2e)</i>	13

Carbon Neutral electricity offset by Climate Active Product	Activity Data (kWh)	Emissions (kgCO2e)
N/A	0	0

Climate Active carbon neutral electricity is not renewable electricity. The emissions have been offset by another Climate Active member through their Product certification.

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Organisation non-quantified sources

The following sources have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant-non-quantified emission sources	(1) Immaterial	(2) Cost effective (but uplift applied)	(3) Data unavailable (but uplift applied & data plan in place)	(4) Maintenance
N/A				

Product/Service non-quantified sources

The following sources have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant-non-quantified emission sources	(1) Immaterial	(2) Cost effective (but uplift applied)	(3) Data unavailable (but uplift applied & data plan in place)	(4) Maintenance
NA				

Product/Service excluded emission sources

Attributable emissions sources can be excluded, but still counted as part of the carbon account if they meet all **three of the criteria**:

1. A data gap exists because primary or secondary data cannot be collected (**no actual data**).

2. Extrapolated and proxy data cannot be determined to fill the data gap (**no projected data**).
3. An estimation determines the emissions from the process to be **not material**.

	No actual data	No projected data	Immaterial
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Organisation excluded sources

The below emission sources have been assessed as not relevant to an organisation's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the five criteria. The five criteria are:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.
5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

To be deemed relevant an emission must meet two of the five relevance criteria. Excluded emissions are detailed below against each of the five criteria.

Emission sources tested for relevance	(1) Size	(2) Influence	(3) Risk	(4) Stakeholders	(5) Outsourcing	Included in boundary?
Electricity consumed by tenants in building own by AAMC	No	Yes	No	No	No	No

Product/Service non-attributable sources

To be deemed attributable an emission must meet two of the five relevance criteria. Non-attributable emissions are detailed below against each of the five criteria.

Relevance test					
Non-attributable emission	(1) Size	(2) Influence	(3) Risk	(4) Stakeholders	(5) Outsourcing
Embodied emissions from auto parts used by third-party services	Yes	No	No	No	No



An Australian Government Initiative

